

QUALITY POLICY

The fundamental objective of DRIMM, S.L. is to provide an adequate and sustainable response to the needs and expectations of the interested parties to ensure their satisfaction.

This fundamental objective is supported by the following commitments:

- Ensure high levels of professionalism and commitment of staff, providing them with the appropriate training and environment.
- Provide the best service to our customers, ensuring their satisfaction with the fulfillment of their requirements as well as legal and regulatory requirements, and working to exceed their expectations.
- Ensure the level of performance established by the General Management in all processes of the organization with an impact on customer perception.
- Maintain a systematic check and continuous improvement of the performance of the processes through the adaptation of the means and information systems and of the organization.
- Prevent the use of counterfeit parts.

Improving the quality of our processes and services is the fundamental instrument for increasing efficiency in order to ensure greater satisfaction for our customers.

DRIMM, S.L. has a code of ethical behavior, a set of values, principles and ethical and behavioral guidelines that make up the organizational culture of the company and that all workers must apply on a day-to-day basis in the exercise of their professional activity, regardless of their hierarchical level.

The activities of DRIMM, S.L. subject to this policy are currently framed in the distribution of normal (standardized) mechanical and electromechanical parts for the aerospace and defense sector.

The Quality Management System implemented is based on the requirements of the EN 9120:2018 and UNE-EN ISO 9001:2015 standards, and is mandatory for the entire organization.

Managing Director

